

# UNITARY UNITS WARRANTY CONDITIONS

## ECO AIRE

*Everywhere*

EXCELLENT - PRODUCT - VALUE - SERVICE



1. One year warranty from date of delivery on all workmanship and defective working parts, provided that the unit is serviced a minimum of twice yearly and that the service record card is completed correctly. This warranty is limited to the supply only of replacement parts or the repair thereof, at the sole discretion of Eco Aire South Africa.
2. All warranty claims are subject to the units being used as per the instruction manual and to all points as laid out in the warranty conditions. All services to be done to manufactures' standards throughout the warranty period.
3. Customers to clean filters every two weeks.
4. Warranty to be checked by authorized dealers before parts will be supplied. Any costs incurred to visit site for inspection will be for the account of the contractor/installer, if not a proven warranty claim.
5. Service record card to be attached to the unit or in close proximity and all services to be recorded in said booklet at the time of service.
6. All factory related claims will only be accepted by Eco Aire South Africa following our inspection and provided that services procedures have been adhered to.
7. When claiming, please provide the invoice and delivery note numbers to ensure those parts will be supplied timeously.
8. Any damage caused by malice, negligence, flood, fire, power supply, weather, act of God etc. will not be covered under this warranty. All warranty decisions are at the sole discretion of Eco Aire South Africa.
9. Only manufacturing faults will be covered under this warranty. Normal wear and tear or extraneous damage will not be covered.
10. All parts replaced must be sent to our offices and will be checked by ourselves. If found not to be a factory fault, you may be liable for costs and will be invoiced accordingly.
11. Transport costs of parts outside our 25km radius will be for your account.
12. Commissioning report to be e-mailed and posted to Eco Aire (Pty) Ltd. Failure to register the unit will nullify the warranty.
13. All warranties are only valid on first installations.

**Eco Aire (PTY) Ltd**

**Company Reg No:** 2005/040865/07

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